

The EQ2 HEMS Enterprise Family of Products | *KEY FEATURES*

EQ2 HEMS ENTERPRISE

TIME SAVINGS

- Ability to assign a technician/manager to a Type, Model/Manufacturer or Equipment Device.
- Ability to float equipment device schedules.
- Instantly retrieve just the information you need from any module – and output to email, spreadsheet, pdf, and more.
- Automated Scheduling of Equipment Inventory, By Department, Type, Manf/Model, and Location.
- Automatic Assignment of Risk - By Type or Manf/Model
- One-click access to equipment histories.
- Automatic notification of equipment warranty expiration.
- Automatic beeper/email notification

MOBILITY

- Integrated with EQ2 Best Practices, EQ2 Mobile and Web Request

ACCURACY

- Integrated Work Order, Equipment and Parts Inventory, Contracts, Risk, Multi-Interval Scheduling, and PM procedures.
- Document Management - Attach images, manual and contracts to any work orders and equipment inventory.
- Quick Reports - One click reports menu from Outlook style toolbar.



EQ2 MOBILE

TIME SAVINGS

- Paperless - All work is electronically document while the tech is in the field.
- Barcode enabled - Scan equipment barcodes with automatic lookup of pending work.
- Automatic Time Card - Captures time spent on work order automatically.
- Automatic Failed PM work orders - When PM fail easily track the result.
- One-click close - Close work orders with one-click of the stylus.

MOBILITY

- Wireless - Get server updates anywhere in your wireless (or wired) net-work.
- Disconnected work continues - When there is no wireless connection continue to use EQ2 Mobile
- Equipment histories - look up an equipment history anywhere.
- Assign parts - Parts assignment anywhere on the network.

ACCURACY

- Automated data collection - Data accuracy ensured by automatic collection.
- Accurate Task Time - Identify accurate average estimates for work task.
- Report on Response - Show requester how quickly the department responds.
- Regulatory Documentation - Automate required regulatory documentation without data entry staff.
- Automatic Time Card - Review time paid versus time documented report.



EQ2 BEST PRACTICE

TIME SAVINGS AND ACCURACY

- Automatically Transmit and Enforce Standardized Lists Across Service Areas
- Automatically Ensure Uniformity for Procedure and Risk Assignment Across Service Areas
- Automatically Ensure that All Equipment and Procedures are Entered with the Proper Information Across Service Areas
- Review New Equipment Items and Transfer Equipment Items from One Screen with One Click



TECHNICIAN, MANAGER AND VICE PRESIDENT OF OPERATIONS DASHBOARDS

TIME SAVINGS

- Review one Web Dashboard for a Complete Picture of Technician, Manager or VP's Point of View.
- No more endless meetings to find out what is going on. Just one click on the Dashboard and you are up to date on operations.
- Schedule reports to be automatically delivered to recipients and let EQ2 Dashboard handle the rest.

ACCURACY

- No Clumsy filters to complex menus to navigate so the information required is immediately available.
- Interactive graphical and bar charts that enable an increased understanding of the details.



EQ2 WEB REQUEST

TIME SAVINGS

- Paperless - Assign, edit and close all work orders online.
- Quick Close - One click close of work orders online.
- Quick Find for Parts - Find part availability online.
- Work Request Lookup - Work requesters can lookup the status of work requests online.
- Work Requester Notification - Automates the process of notifying requesters of a status change to the work request.
- Automatic Collection of Quality Surveys - Keep track of requester opinion without requiring staff to make phone calls or emails.
- Automatic Collation and Summary of Quality Surveys - Retrieve and present reports on the requester's perception of quality to management and staff.

MOBILITY

- Access work orders from anywhere online.
- Access equipment histories and reports from anywhere there is Intra/Internet access.
- Technicians have immediate access to their assign work.
- Management assigns and reviews work requests from any Intra/Internet connection.

ACCURACY

- Review accurate reports directly from the intra/internet.
- Review equipment histories directly from intra/internet.
- Lookup work requests by department, location, or date.



HIPPA & SECURE DATA

SECURITY

- Full online traceability for all transactions performed by anyone accessing HEMS from any interface.
- Hardened Web and Pocket PC interfaces – ensuring that the good people can get what they need and the bad are kept out.
- Login is MS Active Directory and LDAP compliant.



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EQ2 MOBILE



EQ2 WEB REQUEST



**HEMS ENTERPRISE
CORE DATABASE
MODULE RUNNING
ON SQL SERVER 2005**



**EQ2 HEMS
ENTERPRISE**



**EQ2 BEST
PRACTICE**



**EQ2
DASHBOARD**