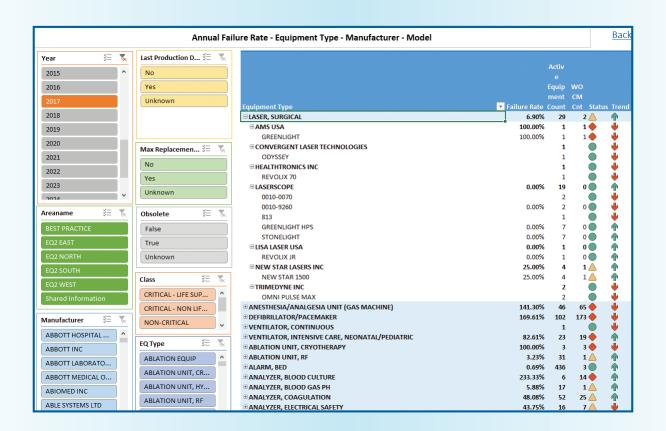
PERFORMANCE AND BENCHMARKING ANALYZER

"How can we improve, if we don't measure?"

Once a hospital identifies the KPI's (Key Performance Indicators) that are most important to it, they can be measured in units of time, quality, productivity, and cost. It can then either pick industry available benchmarks or set goal benchmarks for improvement. Once the benchmarks are established and the KPI's can be quantified, continuous improvement measurement becomes the norm.

The HEMS PBA (Performance and Benchmarking Analyzer) provides the tools for tracking both component and system KPI's over time. The data is automatically analyzed and presented to show improvement – or slippage – over time. Using these tools, actions can be focused on those areas and activities that add value, reduce costs and improve the quality of care. As these trends continue, the value-add from Biomed, Imaging, Facilities, Support Services, etc. can be seen by the entire organization; and it's likely this will raise patient satisfaction scores as well.



FEATURES OF THE HEMS PBA

- ↑ Trends and current status are identified with color-coding, providing quick and easy visibility
- **↑** Strengths as well as deficiencies are quantified
- **↑** Comparisons can be made monthly, quarterly or over multiple years as history is accrued
- **↑** Performance comparisons can be set up by models, types, locations, and service areas
- **↑** Off the shelf dashboards are provided plus tools to create and save new ones on-demand
- ◆ Drag and drop report/dashboard design makes it easy to get key information organized in the formats you prefer

SAMPLE ITEMS OF ANALYSIS AND COMPARISON

- COSR (Cost of Service Ratio)
- Percentage of closed work orders
- PM compliance
- Recalls opened and closed
- Failure rate
- Downtime vs. Uptime
- Workload analysis
- Resource Planning
- Part consumption by model and by manufacturer
- Compliance reporting

