

Solution by Department

MANY SERVICE DEPARTMENTS - ONE SYSTEM - ONE COMMON INFORMATION FRAMEWORK

Each department in a health care organization-facility, clinical, security, information services, environmental protection, etc. -views its own responsibilities as being specific to the services it provides. For example, Clinical Engineers repair, install and test many kinds of equipment from defibrillators to image acquisition and display devices. Facility Engineers maintain heavy-equipment such as circulating pumps and power controllers. Each of these groups needs access to its own particular information, and it also needs to share information with other groups and its management officers. Often a group will exchange information with cost centers and security officers.

To achieve this intra and inter-organization exchange and processing of information, EQ2 provides a toolbox of easily implemented solutions for each site and every department in any health care organization. These sites include:

- Equipment Service Departments that share HEMS Best Practices and employ Standardized Lists of equipment and services.
- Various kinds of Service Departments that need to share certain lists such as those describing departments and locations.

You will stretch your budget for Information Technology by bringing HEMS Enterprise to your health care organization. No other system brings you a greater initial and long term economic advantage as does HEMS Enterprise. HEMS unites each of your service departments with a single information system.

- No more buying a Clinical Engineering information system only to buy a separate Facilities system six months later.
- No more typing in equipment types, locations and departments into one system, then having to type that information into yet another system.
- No more having to learn several user interfaces, a variety of data formats, individual scheduling algorithms.

Once you install HEMS Enterprise, you realize the benefits of a standardized information system without the obvious deficiencies of systems that require a single data view for all service areas.

You will immediately appreciate how HEMS Enterprise brings each service area its unique view of the information it needs to run an efficient shop. This is because in HEMS Enterprise, each service areas sees only that which it needs to get its work done accurately and efficiently.

And every individual technician working in each service area uses the Web-enabled Technicians Dashboard to manage:

- The work for which he or she is responsible
- The work assignments that are pending
- The orders to install or move new equipment
- The opening, closing and updating of work orders
- The review of all relevant reports

Members of the Engineering Management team either use EQ2's Management Dashboard to review the performance of a particular service department, or they may access information about performances across several enterprise-wide service departments. The results: No more reams of paper reports and endless meetings attempting to review performances. Just one-click and management gains access to graphical reports depicting:

- Work Order completion rates for individuals and departments
- Weekly or Monthly Preventative Maintenance work schedules
- Completion Rates of Preventative Maintenance work orders
- Service hours and costs by both single and aggregated departments
- Equipment replacement details and schedules

Do you need to transfer parts, supplies or equipment between service areas? Using HEMS Enterprise, the transfer of parts, supplies or equipment is just a few mouse clicks away. To affect such transfers, no longer must you print the equipment to paper sheets, and no longer must you worry about the fates of information such as the history and the specifications being lost. HEMS takes care of all aspects of such transfers. All you must do is just ship the part or equipment to where it is needed. When the material arrives at your assigned destination, HEMS Enterprise will be waiting for it.

Do you need to add a Service Department or set up a new Site, such as the addition of a new hospital or Out Patient Clinic? No problem for HEMS. The HEMS information tools scale themselves to your enterprise's size and complexity. In only a short time, HEMS will be ready for the new department or Site to begin its work. With HEMS in control, there be no long implementation schedules, no complicated Information System requirements, no lengthy licensing issues-only a rapid and accurate extension of your HEMS Enterprise system into the new facility.

And best of all, if you use EQ2's Best Practice tools, any new Service Area or Site automatically receives a published set of your organization's practices. The new staff members will know immediately how to begin their contribution to the parent organization. Your Best Practices ensures that any new Service Department will succeed wherever it is located.

So why wait any longer? Now is the time to get rid of your enterprise's cluttered systems and avoid the substandard practices you have been enduring.

